

Instruction to your bank or building society to pay Direct Debits

Please complete using a ballpoint pen

Name(s) of account holder(s)

Branch sort code (from the top right hand corner of your cheque)

| | | | | | | | |
|----------------------|----------------------|---|----------------------|----------------------|---|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | - | <input type="text"/> | <input type="text"/> | - | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|---|----------------------|----------------------|---|----------------------|----------------------|

Name and full postal address of your bank or building society branch

To: _____

Address: _____

Post Code: _____

FOR PEARL ASSURANCE LIMITED OFFICIAL USE ONLY

This is not part of the instruction to your bank or building society

- **Lloyds Bank:** A/c No – prefix with "0" if 7 digit A/c No.
- **GIROBANK:** e.g. – Sort Code 72-66-11 A/c No. 123456789 should be entered on the DDI as – Sort Code **72-66-11** A/c No. **23456789**



Originators Identification Number (Pearl will insert this)

| | | | | | | | |
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| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

Bank or building society account number

| | | | | | | | | | | | |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> | <input type="text"/> |
|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|

Reference Number

| Office Code | Agency | Policy Number |
|----------------------|----------------------|----------------------|
| <input type="text"/> | <input type="text"/> | <input type="text"/> |

Instruction to your bank or building society

Please pay **Pearl Assurance Limited** Direct Debits from the account detailed on this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Pearl Assurance Limited and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Date: _____

Banks and building societies may not accept Direct Debits Instructions from some types of accounts.

Direct Debit Important Information – Please read this and keep it somewhere safe



Paying by Direct Debit couldn't be simpler, just fill in the Direct Debit Instruction and the rest will be done automatically. All you do is make sure that you have enough money in your account to pay the Direct Debit. You can use most current accounts to make Direct Debit payments and some special deposit accounts also allow them – just ask your branch.

Your payments will begin shortly after you fill in the proposal or plan. It may not be possible for us to collect your first payment on the agreed payment date, and, in some circumstances, the period between your first and second payment may be less than one month.

We will not take the first payment from your account without letting you know beforehand. We will tell you how much we are going to take, and the date of the first payment, at least 14 days beforehand. You will find information on the future payment dates in the policy documents pack.

We will take the rest of the payments from your account on the same date each month, every three months or every year according to what you have agreed. If the payment dates are on weekends or bank holidays, we will take the money on the first working day after the payment date.

If you miss payments, we may collect your missed payments together with the next payment you owe. This will depend on the reason for the delay and how long it is. We will tell you the amount and date of the payment we will take at least 14 days before that payment date. If we take an amount from your account and it is not correct, you are entitled to an immediate refund from your bank or building society.

Please see overleaf for more information on Direct Debit.

The Direct Debit Guarantee

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Pearl will notify you fourteen working days in advance of your account being debited or as otherwise agreed. If you request Pearl to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Pearl or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. – If you receive a refund you are not entitled to, you must pay it back when Pearl asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

